

## Office of Instruction and Student Development Update - January 22, 2016

### Accreditation Update

I mentioned in a past update that during 2015 and 2016, there seemed to be a pattern in ACCJC actions on colleges undergoing comprehensive review: colleges that did not receive any sanction (i.e. warning, probation, show cause, restoration) had their accreditation **reaffirmed for 18 months** and were required to submit a follow-up reports at the end of that 18-month period.

Interestingly, earlier this month, the ACCJC took its first action under the leadership of Richard Winn, who his serving as Interim President of the ACCJC after **Barbara Beno was placed on administrative leave** in December 2016. The Commission **reaffirmed accreditation of City College of San Francisco** after its comprehensive review (removing the college from “restoration” status and making it sanction-free) and is not requiring the college to submit any follow-up reports until it undergoes its next comprehensive review in seven years. We do not know yet if this is a sign that the ACCJC is changing its practices significantly, but we’re watching closely. Stayed tuned.

Not surprisingly, faculty and staff are **making great progress drafting our Comprehensive Self Evaluation** that will be submitted to the ACCJC in summer 2017. Drafts of Standards I and II are complete and making their way through several committees and groups for constituent review and input. George Potamianos is doing an excellent job keeping us to our timeline, and numerous faculty and staff are working hard to make sure the ACCJC has a full understanding of how strong CR has become.

### A Few Changes

- To increase organizational efficiency, the **Scholarship Coordinator is now a part of the Foundation**. You can contact Marty-Coelho@redwoods for more information or questions.
- ASCR’s Eureka office is moving from the back of the cafeteria to the dorms.
- The dining hall is now operated by CR! We believe this will ultimately help us better serve students, but please, please be patient. A great deal of work went into making the transition happen quickly, but **more time is needed to expand food offerings**, get the credit card readers working, and many other things. Please help support this effort by being patient with those who are tasked with this important work.

### Retention Alert Pilot Results

As you many know, CR piloted a retention alert system last semester. The system allows faculty to report via Webadvisor concerns about students on their rosters, and the information faculty report is channeled to the appropriate student support services (e.g. counseling, EOPS, BIT, etc.). Faculty and staff in student support services then reach out to the students to provide appropriate support. For more information contact Sheila Hall, Director of Counseling and Student Development.

- 70% of students referred using retention alert completed the fall semester.

- Not all students referred through the retention alert system could be successfully contacted by student support services staff, but of those who were contacted, 92% completed the fall semester.
- As of January 6<sup>th</sup>, 75% of the students successfully contacted after a retention alert referral had registered for the spring semester.

### **Satisfactory Academic Progress (SAP) & Financial Aid**

CR is required by federal law to establish specific standards for measuring Satisfactory Academic Progress (SAP) for students receiving financial aid. These standards are different than those set locally for academic standing for all students, and student appeals for restoration of SAP are processed approximately 4-5 days after they are received by the Financial Aid Office. Students whose appeals are denied can submit a secondary appeal, which must be accompanied by additional (typically 3<sup>rd</sup> party) information. While the Financial Aid Office cannot meet individually with each student to discuss individual SAP appeals because of the volume of appeals, they are working diligently to provide detailed information to students via email. Students can contact the Financial Aid Office for more information about a denial.

### **Fast Fact**

#### Top 5 Employers with the Most Help Wanted Ads

- Swift Transportation: 97
- Werner Trucking: 92
- Presence Health: 73
- St. Joseph Health Systems: 71
- Humboldt County Office of Education: 70

#### Top 5 Occupations with the Most Help Wanted Ads

- Heavy & Tractor Trailer Truck Driver: 77
- Registered Nurses: 94
- Retail Salesperson: 69
- First-Line Supervisors of Retail Sales Workers: 54
- Physicians & Surgeons: 51

*Information provided by EDD North Coast Labor Market Consultant*

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