

Student Services Leadership Group (SSLG) – November 2020

Author

Jordan Hamill

What Office/Program are you discussing?

Housing

What would you like the group to know?

We have begun accepting Spring 2021 housing applications as of 11/2/20. We currently have about 20 spaces available for the Spring semester if you have students that are interested. We will remain at our reduced capacity of 65 residents and 3 RAs in single rooms for the Spring 2021 semester. We will have about 30 residents remaining in the Residence Halls for Thanksgiving break. We also have about 20 residents signed up to stay during Winter break. Due to COVID, there is no charges for current residents to remain in their rooms during these breaks. If you are working with one of our residents and they are worried about what they are going to do housing wise over break, have them send us an email or swing by the office to talk to Rodney or myself. We will begin to work on the 2021-2022 housing application shortly and aim to have it available in late February/ early March.

Author

Ashley Mitchell

What Office/Program are you discussing?

Café & Bookstore

What would you like the group to know?

Bookstore The Bookstore will open on 12/14/20. Students can go to the online bookstore to start ordering books for the spring semester on this day.

Shipping promotions

- Free consolidated shipping to campus: 12/17/20-12/31/20
During these dates, students get free shipping to campus on any order. They will have to pick up their book on campus in the bookstore pick up location.
- UPS 3 Day \$10 flat rate shipping: 1/9/21-1/30/21
- Free shipping year round on order over \$99
Students can ship to their home or campus

Holiday Hours- Thanksgiving Week

11/23-11/24 - Book pickups are by appointment only, (707) 476-4237 or Ashley-mitchell@redwoods.edu

11/25-11/27 - Closed Café

The Café is providing a Thanksgiving take out meal. Orders can be done over the phone, online, or in the Café. Please see our Instagram page for more details.

Holiday Hours

Thanksgiving Week

11/23-11/24 - 11a.m.-7p.m.

11/25 - 11a.m.-2p.m.

11/26-11/27 - Closed

11/28-11/29 - 11a.m.-2p.m.

Winter Break

Café Closed 12/21-1/3

Author

Ericka Barber

What Office/Program are you discussing?

Business Office

What would you like the group to know?

Please help us to encourage students to sign up for an NBS (Nelnet) payment plan for their 2021 Spring balances over \$100. Currently, they can sign up for 10% down and 6 payments through 11/30/2020.

Author

Trish Blair

What Office/Program are you discussing?

DSPS

What would you like the group to know?

We are continuing to do our best to keep students connected with us. We are doing mid-semester phone calls and emails to students as well as reaching out to students we haven't heard from since August. LIGHT Center classes are running, but our numbers are low. We're hoping that next semester more students will enroll and find that they can benefit from the help we offer even when it's still online. We're offering some workshops through the LIGHT Center that can be attended by any student, DSPS or not. LD testing is still on hold, however, we are screening students and able to provide temporary accommodations until such time we can test those students. Adaptive PE classes continue and are going well, but again, those numbers are low. Overall, the DSPS staff and faculty have risen to the challenges of the semester and gone over and above to help students.

Author

Rianne Connor

What Office/Program are you discussing?

Financial Aid & Veterans

What would you like the group to know?

Most students have received all of their Fall FA, the midterm disbursement was 10/16.

We are calling students who are at risk of being Dropped for Non-payment for their Spring 2021 classes (expect calls to be complete by 11/20).

We are calling students who are enrolled but have not completed a SAP appeal for Fall 2020.

Deadlines:

SAP Appeal & Fall only loan requests- November 27th

Spring only (or Fall & Spring) loan requests- April 23rd

Virtual Welcome Center or appointments are available for FA related issues. Students can contact the FA office for appointments via Cranium Cafe with Matthew or Courtney; quicker issues can be resolved in the Virtual Welcome Center.

FA related workshops are available via Cranium Cafe or pre-recorded workshops on our website.

We are working on a few new awards for students! One is a disaster program focused on Dreamers and the other is an award coordinated with Marty that will be turned into a scholarship next year. More information to come as we get the logistics figured out.

Veterans: We are working on a holiday care package to support the mission of the Chancellor's Office in relation to Veterans. The focus of the funding the Vets program receives is on creating a physical "center" for our veterans and military affiliated students. Working remotely this has been challenging, but we are hopeful that providing care packages will help to retain the currently enrolled students.

If you have Vets students please refer them to the Vets program for support like a laptop loaner program and support with textbooks. Mark Drown is available for academic advising for veterans students- please send students his way!

Author

Colin Trujillo

What Office/Program are you discussing?

EOPS & CARE

What would you like the group to know?

The spring 21 EOPS application opens up November 30th. This spring EOPS will be accepting students enrolled in 9 units or more. EOPS will be assisting students with school supplies, transportation, and textbooks by providing students with gift cards, bus passes, gas cards, parking permits, an increased book award and an expanded lending library. Some services are dependent on unmet need.

Author

Wendy Hill

What Office/Program are you discussing?

Child Development Center

What would you like the group to know?

We are open and caring for families. We will be serving ECE 7 and 10 students in the spring on a very small scale (10 per class). The program is also supporting distance learning to about 15 children.

Author

Katy Keyser

What Office/Program are you discussing?

TRiO Eureka

What would you like the group to know?

Our program has seen no new applications the past month, we are really hoping other departments will refer students to us if they feel the student could benefit from extra tutoring services, hot spot loans, extra contact with a counselor or advisor, or just any extra support. We are offering a virtual college tour to our students on November 19th and are partnering with Study Smart Tutors to offer workshops to students and professional development for staff. We plan to offer many virtual workshops and another virtual college tour in the spring to engage students in topics they feel are relevant and helpful in what they're experiencing currently.

Author

Kelly Carbone

What Office/Program are you discussing?

Del Norte TRIO SSS

What would you like the group to know?

We have space available in our program. In previous semesters, we have filled within the first few weeks, so it's a great time to apply. This is the link to the online application: <https://webapps.redwoods.edu/TRIO/> it is also on the DN TRIO webpage. We are collaborating with HSU Talent Search, GEAR UP, Upward Bound, and the Redwood Coast Indian Career Pathways grant to offer specialized "Welcome to College" services for Del Norte High School graduates. Please send students our way: trio@redwoods.edu if they are interested in joining a strong network of student success and becoming one of the 200 TRIO Scholars at CRDN.

Author

Tiffany Schmitcke

What Office/Program are you discussing?

Admissions & Records

What would you like the group to know?

Last day to drop has passed, it was 10/30 but students do have one full year to petition for an EW grade if they meet the guidelines, which can be found on our website. The drop for nonpayment process will be completed on Wednesday 12/2 - WebAdvisor will be unavailable that morning until 11am. We are making phone calls to all potentially impacted students this week (11/17 - 11/20). Outstanding debt must be paid or a payment plan put in place no later than 4pm on 12/1 in order to not be dropped.

Author

Rory Johnson

What Office/Program are you discussing?

Del Norte Education Center

What would you like the group to know?

Nothing to report

Author

Angelina Hill

What Office/Program are you discussing?

I&SS

What would you like the group to know?

Alia, Keith and I attended the Regional American Indian Education summit on November 17. It was excellent! I learned about Two Feathers, and more about the Yurok Language program (and the memorize app!), and the Redwood Coast Indian Career Pathways program. All seem very relevant to CR. I'd like to set up a workshop to better educate our student service areas about the education programs the various Tribes offer. I also learned that the HCOE program for CTE has expanded to include HSU for liberal arts education but not CR. I need to change that and soon! They have a cool website.

Author

Megan Schroeder

What Office/Program are you discussing?

Counseling & Advising

What would you like the group to know?

Counseling and Advising appointments are still available remotely via Cranium Café or phone. To make an appointment students should call 707-476-4150 or email counseling@redwoods.edu. Students can also utilize the Virtual Welcome Center (VWC) for drop in help. All information on how to contact the VWC can be found at the top of the Student Services directory page on our website. If you have a program listed on the Student Services directory webpage, please make sure it is up to date. This is a super helpful tool for our counselors and advisors to direct students but it only works if it is accurate. If you have any corrections or updates you can email megan-schroeder@redwoods.edu!

Author

Reno Giovannetti

What Office/Program are you discussing?

Distance Education

What would you like the group to know?

We are currently monitoring the Student Tech Support website and forums. There is very little usage and we are wondering what the reasons might be. This is accompanied by a decline in overall support activates for both faculty and students

Author

Bob Brown

What Office/Program are you discussing?

PE / Athletics

What would you like the group to know?

Eligibility waiver for all of 2020-2021 for all student athletes whether we compete in the spring of 2021 or not. Form 1's that Admission and Records verify will be revised for this year. New form not published yet. Institutions will be given an opt in or opt out date yet to be determined as to whether they are competing or not. Factors each are considering are costs and accessibility to testing and protocol requirements, current and evolving county health restrictions based on status of the virus, contact levels for various sports and what other conference schools are committed to as competition would only be within conference schools. Determination about all sports scheduled between Feb 1 and April 10 will be made before start of spring semester.

Author

Silas Sarvinski

What Office/Program are you discussing?

Shively Farm and Agriculture Program

What would you like the group to know?

Courses are available this spring with labs in person as of 11/19. We are currently looking for interns at the Shively Farm, which will begin late next spring. Please have any interested students email me at silas-sarvinski@redwoods.edu.