Student Services Leadership Team

September 21, 2021

10:00am – 11:30am

**Participants:** Rianne Connor, Rory Johnson, Tiffany Schmitcke, Molly Blakemore, Colin Trujillo, Katy Keyser, Alia Dunphy, Darren Turpin Jr., Kelly Carbone, Brian Van Pelt, Stephanie Burres

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| 1. Best use of CR Mobile app for Student Services
 | * Brian and Molly demoed the CR app.
* They have disabled the chat feature until we figure out how to safely monitor it. We are exploring having students monitor it.
* Rory recommended having the clubs monitor the chat as part of their charter responsibilities.
* Clinton would like to explore how we might utilize the app for student services.
* There is an assessment option for events that allows for students to check-in (app, email, or QR codes) and provide feedback on an event.
* There are some options to set up counseling sessions via the app.
* Colin would like the ability to send text alerts to remind students of individual counseling and advising appointments. Brian notes that so much of the app is manually set up, that it would make more work.
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| 1. Student Vaccine Mandate
	1. Email is set to go out this Friday (9/24)
	2. Will be working with Molly on full communications push to include text and social media.
 | * What will happen with community members or online students who use the library and our campus? How do we serve those individuals? We will continue with screeners on campus in high traffic area.
* Kelly recommends adding a list of things that students won’t be able to do without a vaccination card (register, visit campus, library, etc). A hold on registration is not clear.
* Deans and faculty have been encouraged to educate students that this mandate is coming so that students can prepare themselves.
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| 1. Department Updates
 | * October 1st Iris Leal Contreras will be joining TRIO DN as an advisor.
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