**Spring 2019 Online Student Survey Questions**

1. What is your closest location?
2. What is your age?
3. What is your gender?
4. Which race/ethnicity best describes you?
5. What motivated you to take an online class?
   1. My ~~work~~ schedule
   2. Online was all that’s available
   3. I have to be home for family obligations *commitments*
   4. ~~Online classes are easie~~r
   5. Transportation to campus
   6. I ~~like~~ *prefer* online classes
   7. It works well with how I learn
   8. I learn more in online classes
   9. I communicate better online
   10. I feel uncomfortable in a classroom
   11. Other (please specify)
6. How would you rate the quality of the online course(s) you have taken at CR?
   1. Generally high
   2. Generally low
   3. Generally mixed
7. Did you experience any of the following struggles or issues in your online course(s) at CR? (Select all that apply)
   1. The course(s) ~~were~~ not well organized.
   2. The course material was hard to find ~~or access~~
   3. I was not motivated to complete the work
   4. I did not feel connected to the instructor
   5. I did not feel connected to other students
   6. My connection to the internet was ~~slow~~ *unreliable*
   7. The course material was too hard to understand
   8. I ~~did not receive enough~~ *would like more* feedback on my course work
   9. *The instructor was too slow in providing scores or feedback on my course work.*
   10. It was difficult to communicate with the instructor
   11. I ~~did not understand what was expected of me~~ *found the course confusing*
   12. *I had trouble with using Canvas*
   13. I had trouble with technology in the course (video, proctoring, file uploads, etc)
   14. Other (please specify)
8. Is there anything CR could do to improve online courses (select all that apply)
   1. A tutor that could help online
   2. More courses related to my academic goals
   3. ~~A class~~ *Training* that would help with Canvas and online learning
   4. More f*r*ee open source textbooks and materials
   5. Offer more online office hours
   6. ~~Better training for instructors~~
   7. Better library support for online students
   8. *Better counseling and advising support for online students*
   9. Audio versions of online class documents
   10. ~~Better support for online students~~ *Other* (please specify)
9. *What things do you do to prepare for your online course(s)? (select all that apply)*
   1. *Access the Canvas class before the start of the semester*
   2. *Read the online class orientation letter at CR-Online*
   3. *Complete the Quest for Online Success Workshop at CR-Online*
   4. *Complete the SmarterMeasure Online Learning Assessment at CR-Online*
   5. *Watched the Introduction to Online Learning video at CR-Online*
   6. *Watch the Getting Tech Ready video at CR-Online*
   7. *Other (please specify*
10. *What things can CR do to better prepare you for an online class before the semester begins? (select all that apply)*
    1. *Send an email directing all online students to the resources at CR-Online*
    2. *Send an email to students with the Course Orientation Letter*
    3. *Have on-campus class orientations*
    4. *Other (please specify)*