Student Services Leadership Team

February 1, 2022

10:00am – 11:30am

 **Participants:** Crystal Morse, Rianne Connor, Alia Dunphy, Rory Johnson, Nicole BryantLescher, Colin Trujillo, Jordan Walsh, Tiffany Schmitcke, Darren Turpin, Alia Dunphy, Donald McDarthur, Stephanie Freyermuth

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| 1. Introduction and Committee Purpose
 | * Crystal would like to outline what the objective of this group is and purpose for this meeting.
* Share updates and troubleshoot issues in our area. It has been a while since it was a focused on high functioning work.
* Membership has changed over the years from all of student services and adjacent areas to only leadership.
* Assessment is a concern that we would like to see if addressed in this group.
* Another issue we would like the group to adjust is providing feedback and information to instruction about how changes in one area impact the other (example – changes to one reg).
* Information sharing – what should be shared with the entire team?
* Colin would like to see more of the special program involved to avoid siloes (GROVE, Welcome Center, Veterans). Rory countered that sometimes the group has seemed too large and without the power to make administrative choices. We may want to consider meeting once a month as a larger group, and once a month as the smaller director level group.
* Stephanie will send out the update survey to the larger student services community. These updates are intended to be shared with all student services staff.
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| 1. Timely MD Update
 | * The District has contracted with Timely MD to provide on demand mental health services at no cost to students. The service is app or web-based and has 3-tiers of services: 24/7 talk services online, 12-scheduled therapy sessions for students, psych evaluation referrals.
* We are working on the implementation on March 2, 2022.
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| 1. College Hour
 | * During FLEX sessions, College Hour was identified as a priority - to carve out time to hold important conversation and professional development. Cabinet has approved this and the VPI is working on implementation.
* How does this affect Student Services areas? How do we make it work for student services and students (Fridays?)? If student services closes, are students just going to go home (miss afternoon classes) because they cannot access services?
* For student services, class breaks are usually a very busy time for us. How does that work for maintaining services? There is an interest in clarifying what the goal of College hour is?
* Is there something else that would assist students? This will significantly affect course block schedule.
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| 1. Center for Teaching Excellence & Innovative Practices
 | * From the Instructional side it has been brought forward to revive the Center for Teaching Excellence with a broader campus-wide scope.
* Again, what is the purpose? Is this more an interest in identifying space or identifying relevant content and training.
* Student Services will be receiving professional development on 2/25 or 3/4 from Stepping Stone consultants (similar from what faculty has received already).
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| 1. COVID Protocols
 | * There is an incoming interim COVID manager beginning 2/7/22. In the meantime, Crystal will do what she can to support COVID related efforts. Please submit concerns and challenges your area is facing to Crystal so that they can be passed along.
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| 1. Communication
 | * In redeveloping our function as a group, what works best regarding communication? Would it be helpful for Crystal to send out a regular update? She will work on developing something that works.
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| 1. Departmental Updates
 | * Matthew Christman our financial literacy specialist has left CR leaving a vacancy, so if you know anyone that is interested encourage them to apply. If you know students who need financial literacy information, you can encourage them to check out the online presentations that Matt posted on the website.
* Tutoring and tech help has started in the LRC. Feel free to refer students there.
* EOPS application is open. They will be offering meal support this semester.
* Irene Gonzalez-Herrera will be returning to the MDC as assistant director. Dr. Kintay Johnson will take over as the MDC director when he returns.
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