College of the Redwoods PRC Administrative Services Rubric r11/14/14

	Exemplary	Satisfactory	Developing
Mission	Aligns with the mission of the college;	Aligns with the mission of the college;	Fails to align with the mission of the college;
	Identifies the program's impact on the college;	Scope and reach is present but limited;	Identifies functions of the program but not the greater purpose
	Clear and concise	Clear and concise	
Assessment	Administrative area outcomes are clear and concise;	Administrative area outcomes are clear and concise;	Administrate area outcomes are not present, lack clarity, or the ability to be evaluated;
	An assessment plan was carried out and results are clearly presented; Assessment results led to	An assessment plan is described, but not fully carried out; and/or indicators may not lead to actionable results	An assessment plan was absent, or was difficult to understand in terms of clarity or usefulness;
	meaningful improvements that are included in the planning section.	Planned improvements are described, but only loosely linked to assessment results.	Assessment results were absent or were not related to the administrative area outcomes;
			Improvements are absent, or are unrelated to assessment efforts.
Evaluation of Past Plans	Past actions were carried out and evaluated, and their impact is clearly described	Current status of actions taken is clear;	Actions taken do not reflect actions from past year;
		An action may not have occurred but there is a clear explanation as to why the action was not completed.	Evaluation plan is included, but impact of the action is unclear
			The impact of the action was not evaluated, and there is no plan for evaluation in the future

Program Plans &	Planning actions directly link to	Planning actions are loosely	Institutional plans are not linked
Resource Requests	stated institutional planning	related to institutional planning	to program planning actions;
	actions;	actions;	
			Planning actions are not tied to
	Actions are clearly based on	Planning numbers are listed but	assessment results;
	assessment findings;	action items are not stated;	
			Resource requests are not tied to
	Actions lead to impacts that can	Unclear how expected impact will	specific planning action
	be measured;	be measured;	
	Every resource request has a corresponding action linked to a plan or assessment results	Evaluation of the action is discussed, but unclear if it has been incorporated into assessment plan; Every resource request has a corresponding action linked to a plan or assessment results	
	Exemplary	Satisfactory	Developing