**Nov 2022 TPC**

**11/17/22 9:01AM**

**Present:**

Paul Chown, Darius Kalvaitis, Jose Ramirez, Erik Sorensen, Thomas Cossey, Leigh Dooley, Reno Giovanetti, Jessica Herrera, Colin Trujillo, Brian Van Pelt

No items forwarded to Erik for agenda

This is last meeting for Fall 2022

Next meeting in Spring 2023

**Agenda Items:**

1. **SSO Discussions** 
   1. Some items to consider
   2. Ready App (Canvas)
   3. Looping/Integrating with Canvas
      1. Consolidate chat tools
   4. Library System
      1. As it looks at the student facing side
      2. Same log in for library resources
      3. Still using EZ proxy
   5. Elumen -
   6. ? Moving Zoom into SSO?
      1. Still connected with previous videos
      2. Look at TechConnect (Integration LTI with Canvas) - make sure no interference
   7. Cindi Phillips - responded yet? (Reno ended in logging in as her)
      1. Make sure protocol works
      2. AJ employee using quest log in (temp instructor- can be challenging with HR status)
      3. Out of country log in - Overseas legit? (faculty/students)
   8. Student issues log in - feedback from Library Circulation staff
      1. Messaging needed for some students - change password issues
      2. Printing solution different
      3. Office 365 does not require a change in password (no expiration date at this time)
         1. Log into CR computer on campus prompts change (on campus services)
      4. If MFA set up makes changing password easier
      5. IT working hard to address issues
      6. Possibility of having change in password - log out of all devices option?
2. **Canvas O365 Integration**
   1. Office LTI works with Canvas (Integration) - should be turned on
   2. Changes between old and new tenets caused issue- enable
3. **Announcements in Canvas**
   1. Would Announcements be a useful way to get info to students
   2. Language from Marketing never came so Reno did not put items out before clear instructions (who puts the text in)
      1. Do not overuse Announcements for messaging
      2. DPC - how can we handle this? - ask Academic Senate
   3. Would have been good to have messaging to student via Canvas for SSO
      1. Students have been let down - as SSO is Major change
      2. That should have come through marketing
      3. Emails (open rate on emails for students is 7%)
      4. Would have been a perfect time to use communicating with students
      5. Canvas is used by students to contact faculty primarily and not email
   4. Overall the SSO went well, but for those that it did not go well they were very upset
   5. Use Announcements for new students in Spring 2023
   6. Mail chimp access for departments - where are the email coming from to students?
   7. College needs to rethink how to message students and come up with protocol of how to do this
      1. Offload these decisions to someone?
      2. Reassess student contact flow (email, social, app, etc)
      3. Students getting bombarded with SPAM like emails from CR
      4. Where should we take this idea?
      5. Need to push this up the food chain as it critical
   8. Contact Erik with other items and ideas as IT manager how to move forward
4. **Future Agenda Items**
   1. **Teleworking AP/BP**